# Privacy Policy for Outgrow Your Garage

Effective Date: 5/26/2023

At Outgrow Your Garage, we are committed to protecting the privacy and security of our users' personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information provided to us through our e-Learning Platform and payment processing systems. By accessing or using our platform, you consent to the terms of this Privacy Policy.

#### Information We Collect

#### 1.1 Personal Information

We may collect personal information from users, such as their name, email address, contact details, and other information voluntarily provided during the registration or profile creation process. We may also collect payment information for subscription purposes. Our specific intent is to only collect data that we need in order to ensure a smooth user experience. By limiting our collected data, we decrease the overall risk our users face when providing their information online.

#### 1.2 Usage Information

We collect certain information automatically when users interact with our e-Learning Platform. This information may include IP addresses, browser type, device identifiers, operating system, pages viewed, actions taken, and the dates and times of visits. Access to specific information is limited to our technical team, and data is aggregated and anonymized before it is used in any other area of the business.

## 1.3 Cookies and Similar Technologies

We use cookies and similar technologies to enhance the user experience and gather information about how our platform is used. Users can manage their cookie preferences through their browser settings.

### Use of Information

#### 2.1 Provision of Services

We use the information collected to provide and improve our e-Learning Platform, personalize user experience, communicate with users, respond to inquiries, process payments, and offer relevant educational content.

#### 2.2 Statistical Analysis

We may use aggregated and anonymized data for statistical and analytical purposes to understand user behavior, improve our platform, and enhance our services.

#### 2.3 Marketing Communication

With the user's consent, we may use their contact information to send promotional materials, newsletters, updates, and relevant information about Outgrow Your Garage. Users can opt-out of marketing communications at any time.

# Information Sharing

#### 3.1 Third-Party Service Providers

We may share user information with trusted third-party service providers who assist us in operating and maintaining our e-Learning Platform. These providers are obligated to protect the confidentiality and security of the information and are prohibited from using it for any other purpose.

# 3.2 Legal Compliance

We may disclose user information if required by law, court order, or government regulation, or when we believe disclosure is necessary to protect our rights, safety, or the rights of others, investigate fraud, or respond to a government request.

# 3.3 Third-Party Subscribers

Users who are accessing the platform through a 3rd party such as their school, library, or lending institution should refer to that institution for their privacy policy. All data entered by the user, including the usage statistics, progress reports and other individual and aggregated data, is available to those institutions and is governed by their policies.

# **Data Security**

We employ appropriate security measures to safeguard user information from unauthorized access, loss, misuse, or alteration. However, please note that no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security. To help mitigate this risk, we only collect data required for the user to access and use the platform, make payments, or otherwise use our services and products.

# Children's Privacy

Our e-Learning Platform is not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children. If we become aware that we have inadvertently collected personal information from a child under 13, we will take reasonable steps to promptly delete the information.

# Changes to the Privacy Policy

We reserve the right to modify or update this Privacy Policy at any time. We will notify users of any material changes by posting the updated Privacy Policy on our e-Learning Platform. Your continued use of the platform after the changes indicates your acceptance of the revised Privacy Policy.

### Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at [insert contact details].

Please note that this Privacy Policy applies only to our e-Learning Platform and not to any third-party websites or services that may be linked to or accessed from our platform. We encourage users to review the privacy policies of those third parties before providing any personal information.